

TERMS OF REFERENCE AND TECHNICAL SPECIFICATIONS

Assignment name	Supply of vehicle for the mental health centre
Beneficiary	Bilhorod-Dnistrovskyi Multidisciplinary City Hospital
Country	Ukraine
Timeline	November-December 2025

I. Background information

Expertise France is the French International Technical Cooperation Agency, with the status of public institution under the joint supervision of the Ministry of Europe and Foreign Affairs and the Ministries of Economics, Finance and Industrial and Digital Sovereignty. It is the second largest technical cooperation agency in Europe. Expertise France designs and implements projects that strengthen public policies over the long term in developing and emerging countries. As the French public agency for international technical cooperation, Expertise France operates in more than 100 countries, implementing more than 400 projects. The agency works in close collaboration with French public institutions, as well as with the European Union, to respond to the needs of partner countries that wish to improve public policies that tackle these challenges. In Ukraine the Agency has been regularly present since 2006 through series of technical assistance projects.

Expertise France in Ukraine

The MEAE has financed in 2023 Expertise France with an envelope of €14.5 million to position French technical cooperation and respond to Ukraine's short, medium and long-term needs. This facility, entitled mAIDan Ukraine, finances and co-finances technical assistance projects to support Ukrainian authorities in preparing for reconstruction and the European accession process.

The ongoing other projects in Ukraine include: the EU-funded Project **Pravo-Justice** which promotes greater rule of law in Ukraine, in line with European standards and comparative practices; the "**Stiykist**" (resilience) project aims to contribute to social transformation and resilience in Ukraine by strengthening the capacities of national, regional and local institutions in the field of vocational training and social services, with a particular focus on the social inclusion of the most vulnerable; the Technical Support of the State Audit Service project which aims to mobilize French and national technical expertise to help bringing Ukrainian legislation into line with the *acquis Communautaire*, particularly in terms of protecting the EU's financial interests and supporting the SAS in its role of inspecting and monitoring the use of reconstruction funds.

Expertise France's Health Programme

As part of France's strategy for reconstruction and aid in Ukraine focusing on the health sector The French Ministry of Europe and Foreign Affairs (MEAE)'s Crisis Center (CDCS) has financed €18 million over 36 months to the **APPUI** Health Project from 2024 to 2026. The project, implemented in partnership with Ministry of Health of Ukraine and other key stakeholders aims to improve Ukrainian populations' access to essential healthcare services in times of crisis. The project focuses on enhancing hospital cooperation between France and Ukraine, mobilizing French expertise, financing implementing partners, financing national healthcare authorities' resources and projects, reconstructing and modernizing healthcare infrastructure and donating medical equipment at the request of Ministry of Health of Ukraine.

The **REHAB** project, funded by the French Development Agency (l'AFD) for €5 million over 24 months, from 2025 to 2026 aims overall supporting Ukraine in maintaining and strengthening its healthcare system to address the consequences of the conflict on the physical and mental health of Ukrainians.

Activities are designed around enhancing mental health services and infrastructure in the Odesa region; strengthening physical rehabilitation efforts and infrastructure, while also emphasizing broader capacity-building initiatives across Ukraine with national and international partners; and identifying and conducting feasibility studies to prepare for concessional loan opportunities.

II. Objectives of the assignment

The Center for Mental Health (CMH) is a fundamental component of Ukraine's mental health care system. It ensures the integration of psychiatric and psychosocial services into the general health care system. CMHs are open to the public for mental health promotion and prevention, with a primary focus on providing care for individuals with moderate to severe mental health disorders.

Each CMH is a structural unit within a health care facility and provides the following services:

- Psychosocial support at primary and secondary care levels in outpatient and/or inpatient settings;
- Outpatient psychiatric services;
- Home-based psychiatric care, delivered directly in the community.

The mission of the CMH is to ensure accessible, high-quality, and comprehensive care for people with mental health conditions in outpatient settings and within their communities.

As part of the French Government's support to strengthen the capacity of mental health centers – through building reconstruction and provision of equipment and furnishings within cluster hospitals – this assignment aims to support the provision of home-based psychiatric services by procuring a vehicle for the use of mobile CMH teams.

This support is provided under the APPUI project.

III. Description of the assignment

The assignment includes the supply of a vehicle suitable for regular travel by mobile teams delivering mental health care services in both urban and rural settings. The vehicle must meet the operational needs of CMH teams, including safety, reliability, and sufficient capacity for transporting medical personnel and equipment.

The vehicle will be assigned to the following partner healthcare institution – Bilhorod-Dnistrovskyi Multidisciplinary City Hospital.

The vehicle shall meet the following minimum technical requirements, ensuring suitability for community-based psychiatric care delivery by mobile teams in urban and rural environments:

Feature	Minimum requirements
Vehicle type	Compact SUV, 5-door
Drive type	Front-wheel drive (4×2)
Transmission	6-speed manual (MT6)
Engine type	not less than 1.5-liter diesel, compliant with EURO 6 emission standards
Minimum power output kW (hp)	85 kW (115 hp)
Number of cylinders	4
Fuel tank capacity	50 liters
Seating capacity	5 seats, including a driver
Cargo space	not less than 520 liters (with rear seats in place) and not less than 1,630 liters with the rear seats folded down, suitable for medical bags and portable equipment
Ground clearance	not less than 20 cm

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Vehicle dimensions (approximately)	total length – 430 cm overall width with mirrors – 205 cm maximum overall height – 165 cm
Safety features	seat belts all passengers seatbelt warning indicators front and side airbags ABS (anti-lock braking system) ESP (electronic stability program)
Exterior	white Electrically adjustable, heated and turn signal indicator exterior mirrors LED running lights and low beam LED rear lights front fog lights
Interior	dark upholstery (grey/black), washable surfaces preferred interior mats
Technology	power steering USB port(s) On-board computer / trip display Central locking with remote control electric front windows
Comfort	air conditioning front and rear (if applicable), standard HVAC system cabin heating system required adjustable driver's seat 4-directional steering column adjustment rear parking sensors or camera
Tyres	winter tyres; additional set of summer tires included
Additional features	GPS navigation system (optional) roof rails (optional) jack and wheel wrench spare wheel road safety kit (including first aid kit, fire extinguisher, and emergency warning triangle)
Warranty	minimum 2 years or 100,000 km, whichever comes first
After-sales service	authorized service network available in Odesa region

Moreover, the proposed vehicle must be officially imported, brand new, unused, and manufactured no earlier than 2022. Offers proposing a vehicle must include a technical data sheet confirming compliance with the above specifications.

As an additional requirement, branding, including logos and visual identity, should be applied to the vehicle according to the materials and guidelines provided by Expertise France. The branding should follow the standard design conventions used for Ukrainian healthcare facility vehicles, specifically:

- ~ a red line running along both sides of the vehicle;
- ~ logos and lettering occupying no more than one-third (1/3) of each side of the vehicle;
- ~ logos and lettering occupying no more than one-third (1/3) of the rear side of the vehicle.

All branding must adhere strictly to these size limits and placement guidelines to ensure consistency and visibility.

The supplier must deliver the vehicle directly to the hospital designated by Expertise France. The exact delivery addresses and contact points will be provided by Expertise France following the contract signature. The supplier is also required to ensure access to authorized service centers throughout Ukraine, provide information on the nearest service center to each hospital in Odesa region, and guarantee the availability of spare parts throughout the warranty period.

Requirements for the Supplier:

- ~ The supplier must be an authorized dealer of the proposed vehicle brand. This must be confirmed with official documentation.
- ~ The supplier must have at least three (3) years of experience in supplying vehicles. This must be confirmed by a portfolio of completed contracts and contact information for previous clients.
- ~ The supplier must demonstrate experience in supplying vehicles to international organizations and/or government agencies.
- ~ The supplier must: ensure access to authorized service centers across Ukraine; provide a list of the nearest authorized service centers for each hospital location; guarantee the availability of spare parts for the entire warranty period.

Requirements for the Proposal:

- ~ The proposal must include detailed technical specifications of the proposed vehicle. This should include: a description of the vehicle; supporting documents confirming compliance with the required specifications; detailed features and characteristics specific to the proposed model.
- ~ The proposal must specify the expected delivery timeline.

IV. Coordination

The assignment is expected to be completed by 31 December 2025. All activities and implementation details must be coordinated and confirmed in advance with the designated focal point at Expertise France.

In addition to the contact person specified in the Contract Agreement for contractual, financial, and administrative matters, close operational coordination must be established and maintained from the outset and throughout the duration of the contract with the designated operational contact person: Hanna Niemtsova; hanna.niemtsova@expertisefrance.fr.

V. Place, duration and terms of performance

Place: Ukraine;
Start date: November 2025;
End date: 31 December 2025.

VI. Evaluation and selection

A procurement committee will evaluate all received proposals based on the specified criteria:

- ~ Meeting technical specification – 20%
- ~ Price – 70%
- ~ Delivery timeframe – 10%.

The selected supplier will be notified promptly after the evaluation process is completed.

VII. Payment terms

Payment terms:
100% post payment.